



# Children's Services Central

Supporting the provision of quality, inclusive, children's services

**Are you aware of the full range of services Children's Services Central offers?**

**Children's Services Central offers:**

## Professional Development

Children's Services Central offers calendared training courses at low cost (\$11 per hour) to children's services. This training calendar is sent to services twice a year, and can be accessed online at [www.cscentral.org.au/training](http://www.cscentral.org.au/training)

## Individual Service Support

Children's Services Central provides Individual Service Support to services experiencing challenges. Services are generally referred for this support through Children's Services Central or the Department of Education, Employment and Workplace Relations.

## Accreditation Support

Children's Services Central provides Accreditation Support and training opportunities for services working through quality assurance administered by the National Child Care Accreditation Council (NCAC). This includes specialist provision of support to services who have received a non-accredited decision.

## Support for New Services

New Service Support provides professional advice and support to eligible services to assist with the establishment phase of their business development. The aim of this program is to help operators reduce operational risks and improve quality care outcomes. The support is specifically targeted to the establishment and set-up phase of a new service.

## Mentoring Services

Children's Services Central Coaching and Mentoring Program engages children's services professionals in a mentoring environment that promotes the sharing of knowledge, leadership, development, career exploration and capacity building for protégés.

## Telephone Advice and Support

Children's Services Central Project Officers are available to provide access to advice and up to date information to anyone with a question regarding any aspect of providing a children's service. This is a toll free number 1800 157 818.

## Bicultural Support

Bicultural Support is free-of-charge, specialist assistance to childcare services and information and consultancy services to help them successfully include children from Culturally and Linguistically Diverse backgrounds (CALD) and Indigenous children. Bicultural Support is able to provide time-limited bicultural support workers with assistance for the inclusion of a specific child, as well as off-site consultants who can provide specialist support for implementing inclusive programs or curricular.

## Management Committee Support

Children's Services Central offers a range of support for management committees, including specialist training, resources, a management committee health check up tool, and individual management committee support.

## General Resource Library

The General Resource Library is a specialist children's services resource pool. It contains books, articles, videos, and a range of other resources that children's services in NSW may wish to access. All children's services in New South Wales are able to borrow from the library after becoming a member.

## Specialist Equipment Pool

Children's services across New South Wales sometimes need access to specialist equipment to meet the inclusion needs of children. The Specialist Equipment Pool provides items for use in the children's service setting that would not usually be purchased by a children's service such as specialist seating, standing, positioning, toileting equipment and visual aids.

**For more information, call Children's Services Central on 1800 157 818  
or go to [www.cscentral.org.au](http://www.cscentral.org.au)**